



## Quality Policy

Rhino Grating Pty Ltd is backed by experienced administration and production staff in the Fabrication Industry. Nothing is more important to us than customers receiving 100% quality inspected products.

We also recognise that quality is important to our clients so we ensure their requirements are suitably fulfilled. We provide customer satisfaction through our quality processes, co-ordination and service.

We assure the quality of our products and services by following the requirements of our Quality Management System ISO 9001:2008. Results are the cornerstone of everything we do and repeat customers and referrals are the best indicator of our excellence and success. We pride ourselves on meeting our client's exact requirements, providing delivery on time at a competitive price.

We have set specific, measurable quality objectives for achievement at Rhino Grating, which are set out in our objectives and targets register. These objectives are set and reviewed for achievement at management review. This is part of our commitment to continually improve the effectiveness of our quality management system and our products and services as a whole.

Our products are manufactured in total conformance to design specifications and quality standards.

Matthew Flaherty  
Managing Director

Signed: *Matthew Flaherty*

Date: *2/9/16*